

Guidance, guidance-oriented attitude and personnel training

Labour Institution,
Ministry of Labour

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127 Employment offices

* **Employer services**

* **Job seeking services:**

- Personal employment services
- Support for employability + labour market measures

* **Vocational development services:**

- Labour market training
- Vocational and Career Guidance
- Educational and Vocational Information Services
- Vocational rehabilitation

E-services

Phone-services

JOB center

- mainly selfservice
- PES staff assistance





38 Employment Service Centers:

- staff with PES-background and social workers co-operating
- target group: long term unemployed

VOCATIONAL GUIDANCE AND CAREER PLANNING

- Available for all young people and adults free of charge
- VOCATIONAL GUIDANCE PSYCHOLOGISTS help clients with career choice, professional development and employment
- Personal and small group guidance to clients
- 270 vocational guidance psychologists in Finland
- 30+ psychologists at Labour Force Service Centers

EDUCATIONAL AND VOCATIONAL INFORMATION SERVICE

-  INFORMATION to all clients about education, training, occupations and working life as well as about financing studies and studying and training opportunities abroad
-  Like a LIBRARY, over 1000 of publications, guides, brochures and videos about educational and training institutions, study programmes and vocations are available for clients
-  Educational ADVISORS (or consultants) answer clients inquiries face-to-face, by phone and by email
-  INFORMATION services include web-based information system Koulutusnetti, other web-services, collection of publications, guidebooks, brochures, videos about education, training and occupations

Employment Services

Individual clients are offered services in the areas of job seeking, career planning, occupational rehabilitation and entrepreneurship.

The employment office gives advice also on applying for unemployment benefits and supports access to employment in different ways.

For employers the employment office offers for example recruiting and training services and advice when reduction of personnel is needed.

Staff: Employment consultants and coordinators

Labour Institute arranges 1 year of **basic training** for all new employment consultants and counsellors, vocational guidance psychologists, and educational advisors

15 Employment and Economic Development Centres produce their own regional education programs





One of the main themes of additional training for employment consultants and coordinators is Guidance-oriented attitude with sociodynamic perspective

Additional training of employment consultants and coordinators

Courses (2006):

- Basics of guidance-oriented attitude
- “Additional training” of guidance-oriented attitude
- Studies of Guidance-oriented attitude in cooperation with University of Jyväskylä
- The 4th Nordic Conference on Sociodynamic Counselling 2006

Themes

-  Guidance-oriented attitude
-  Guidance
-  Why guidance-oriented attitude
-  Sociodynamic methods and "tools"