6th European Conference on eGuidance: widening access to lifelong guidance

Adopting Virtual Worlds

A fact of (second) life

- Virtual worlds (VWs) are here to stay and grow: better try and make the most of them
- Online games = most surveyed profitable! subset of VWs
- Lessons to be drawn as to education and governance

- **OECD** on Videogames & Education, Santiago, October 2007 (see <u>www.enlaces.cl/seminariovideojuegos</u>)
- Serge Tisseron submits that games drive:
 - IMMERSION
 - INTERACTION
 - RECOGNITION
 - NEGOTIATION

- Air-tight **immersion** guarantees full **attention**
- Interaction elicits a sense of responsibility, ownership; makes for child-centered, customized knowledge appropriation
- Impersonation combined to instant feedback makes for safe simulation, enhances self-esteem
- Negotiation opens minds to new sources of learning.

 Mediappro (<u>www.mediappro.org</u>) pinned down a widening gap between schools/home, street

• **GiS** (<u>http://games.eun/org/upload/gis synthesis report en.pdf</u>) took stock of how **games** are used at school, identified prerequisites for their **productive use**

- In 2006, Mediappro contrasted the youth's passion for game consoles, home PCs, mobile phones, etc with the dearth of attention given to school curriculum
- Interestingly, Mediappro found out that the youth are eager to **learn from their elders** how to reconcile their passion with a meaningful, productive life. This gives parents, teachers a chance to restore their authority. It ties in with GiS' prerequisite 1, **coaching**.

- GiS also documented the fact that using games increases the use of traditional teaching aids (complementarity, no displacement)
- Standing for mass collaboration, VWs fit the shift to child-centered knowledge appropriation

GOVERNANCE 1

- Edward Castronova: « Online games » = misnomer;
 « synthetic worlds » = more fitting
- Virtual communities = ideal testing grounds for social behaviour
- Publishers, users = **2 basic constituencies**

GOVERNANCE 1

- Game designers = gods (Richard Bartle). Likewise, chat room moderators = judges
- Game **publishers** need to be educated to governance
- Purpose of the guidelines of the Council of Europe (real world-assisted governance of VWs, see <u>www.coe.int</u>)
- **Users** too need an education: who's in charge?

GOVERNANCE 2

- The 5th c. BC « **Polis » rediscovered**?
- Risks:
 - full divulgation of private life in social networks
 - Transparency: success, failure decided by popular demand

• Rewards:

- free, agora-like debate on blogs, in chatrooms
- equal opportunity to contribute to VWs' « politis »

CHALLENGES AHEAD 1

- Option 1 = ignore or play down VWs= the generation gap will only grow
- Option 2 = make the most of VWs
- EU institutions go for Option 2:
 - FP7 TEL call = example
 - E-Inclusion on self-training, job mobility, ageing better, etc
 - Web 2.0 seen as « digital equalizer » affording everyone the same chances irrespective of social status, education, location.

CHALLENGES AHEAD 2

- EU foresight:
 - EC Com 28.04.08
 - EP Reso 12.03.09
 - EP Reco 26.03.09
- **CoE** foresight:
 - 2008 guidelines to online gaming, ISPs
 - Draft Reco regarding online content
- **UNESCO** Convention on cultural diversity

CHALLENGES AHEAD 3

- **Regulation**-wise, a UKG-OECD workshop held in March 2009 found that:
 - most virtual worlds offer a combination of content, media and plain space
 - all three components have been subject to longstanding, well-tested legal provisions
- Logic would then recommend a **mix** of:
 - applicable law
 - light-touch regulation designed under the auspices of the Internet Governance Forum (IGF).

CONCLUSIONS

- VWs = effective tools to get students and citizens ready for the 21st century
- Ubiquitous, affordable, harmless and user-friendly access to VWs will encourage their adoption "from cradle to grave"
- VWs' **regulation** must be **conspicuous** enough to inspire trust but **light** lest innovative use is stifled.