

Structure



- 1. Activities
- 2. Key points for ELGPN work packages
- 3. Conclusions



1. Activities



Work Programme agreed with Heads of PES (HoPES):

- 1. Peer Reviews for Public Employment Services
 - 1 Youth Guarantees: PES Approaches for low-skilled young persons (22-23 March, AMS Vienna)
 - 2 E-government and Multi-Channelling: Pathways to an integrated approach (30 June 1 July, BE-VDAB Antwerp)
- 2. Support for Transfer Funded visits



1. Activities



3. Dialogue Conferences

- 1 Profiling systems for effective labour market integration (11-12 May, Brussels) assessment, skills etc.
- 2 New developments, good practices and lessons learnt (8-9 September, Brussels) Dissemination
- 4. Analytical Papers (State of the Art)
 - PES and
 - 1 Integration of Youth,
 - 3 Decentralisation,
 - 5 E-government, multi-channelling
- 2 Lifelong Guidance
- 4 Sub-contracting
- 6 Senior workers (forthcoming)



2. Key points for ELGPN Work Packages

... from the point of view of PES core services



WP 1 Career Management Skills

- Curing: Refreshing, supplementing, teaching
 job search, application, pathway back to the labour
 market for those further from the labour market
- Empowerment function
 « to enable jobseekers to better manage pathway to employment » (PES network)
- Guidance by employment advisors, social workers ...



Social Europe

2. Key points for ELGPN Work Packages

WP 2 Access



PR Integrated multi-channelling:

The future: web-services first, telephone back up, face-to-face employment guidance for those in need

Service improvement and quality guidance (counselling) as main objective, not cost savings

Conference: Profiling (assessment) systems

Methods: Increase of holistic approaches and statistical risk identification

Self-help tools are more reliable when facilitated by well trained employment advisors

European Commission

2. Key points for ELGPN Work Packages

WP 3 Cooperation / Coordination



PR Transition from school to work – youth guarantees
AP PES and senior workers, PES and LLG

- Key: Strategic (policy) and service partnerships all levels schools, VET, employers, social authorities and services, integration services, career guidance services …, Who is in the «conductor role?
- Need for local flexibility of services: balance of autonomy and coordination, equity in treatment for the citizens



Social Europe

2. Key points for ELGPN Work Packages

WP 4 Quality assurance / Evidence base



Quality assurance aspects in the field of employment / integration guidance

- From punctual administration and placement to more intensive counselling (employment / integration guidance)
 - Innovation requires new staff training concepts
 - Specialist advisors for youth (PES), case managers (inclusion)
- Evidence base: Persisting gap for guidance services
 - outcomes for PES (learning + integration)





3. Conclusions for ELGPN work

Challenge:

To translate LLG to policy implementers (policy makers?)
Thinking in terms of structures, resources, staffing, return of investment

Confusion:

Blurred notion of guidance (in the field of employment, inclusion)
Need for clarification how to conceptualise and name the guidance services

Chances and Uncertainties:

Glossary highly welcome (as well as handbook, reference tools - sectors)

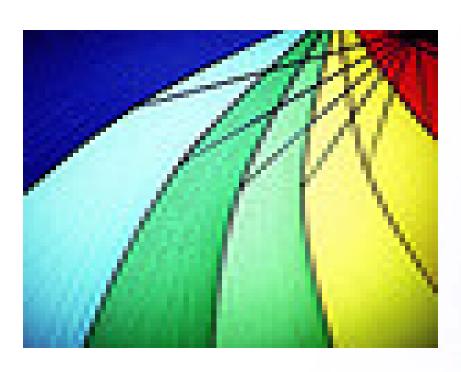
But: Limited to "specialised" career guidance?

Room for other types of guidance related to career guidance?





3. Conclusions for ELGPN work



Lifelong guidance:

From silos to an umbrella

With distinct, colourful fields

... closely interwoven to a whole

