

# Career Development Centre for the construction sector

Betsie Brink

Manager Career Development Centre and RPL Centre

- Bergen-Treaty:
   reduce early loss of craftsmanship
   improve employee mobility
- Two-year pilot
- Opening of 28 career centres in the Netherlands in July 2006

# Considerations leading to Bergen-Treaty

#### Expected problems:

- Persistent decline in numbers of young apprentices
- High percentage of employees older then 45
- Outflow of craftsmen in the ages between 35 and 45 (due to prevention and unrecognised ambition)

Ultimately leading to severe employee-shortages

### Solutions

- support employees in making their own career choices within the sector
- Independent support of employees and employers
- Increase level of education and qualifications
- Life-time employability
- Qualified personnel on middle-level positions

### Organisation

- 31 highly educated career guidance advisors
  - → knowledge of occupations in the construction sector
  - → knowledge of all educational options
  - → knowledge of guidance principals
- 2 team managers
- 2 secretaries
- 1 manager



Leeuwarden Den Haag
Groningen Schiedam
Hoogezand Nieuwegein

Hardenberg Goes/Middelburg
Ruinen Bergen op zoom

Zwolle Dordrecht
Enschede Tilburg

Eefde Boxtel/Rosmalen

Doetinchem Veldhoven

Nunspeet Nuth
Amersfoort Mierlo
Amsterdam/diemen Oss
Heerugowaard Horst

Hoofddorp Nijmegen

28 Career Development Centers

# Characteristics Career Development Centre

- Free of charge for employees working under the collective agreement of the construction & infrastructuresectors
- Advice, guidance, assessment and training are financed by the Sector Education Fund
- Embedded in the collective agreement
- Right of participation every five years
- Independent research & assessment
- Custom made to the needs of individual employees

### Motivation

There are various motivations that drive employees to shape their careers or change profession from different motivations:

- Ambition
- Prevention (of health problems related to the work or work conditions)
- Reintegration (sick and disabled)

### Criteria

- Working in accordance with the collective agreement
- Voluntary participation
- Transition to a new job profile (vertical or horizontal)
- Employer makes mandatory contribution to the Sector Education Fund for each employee
- Ambition candidate: transition only within the construction & infrastructure sector
- Prevention and reintegration candidate: transition also to other possible branches

## Working Method

#### Step 1: Intake

# check whether use of career development centre is justified



- Checking the criteria
- First assessment of motivation
- Identify the employee's ideas and wishes

#### Step 2: Investigation

transform the employee's idea and ambition into concrete new job profile that matches his skills

- Independent assessment of skills, competences, behavior and attitudes
- Investigation of possibilities with current employer
- Employee's perspective on the labour market
- Coaching, educational games, guidance



### **Step 3: Individual Development Plan**

Agreement between Career Development Centre, employee and employer

- Written step-by-step plan for transition including necessary training
- Agreement with employer about guidance on the workplace during the training period
- Estimates and budget
- Signature of all parties



#### **Step 4: Training and courses**

custom made training program preparing for the employee for the new job



### **Step 5: Evaluation**

- Evaluation report
- If necessary, additional courses for realising transition



### Results

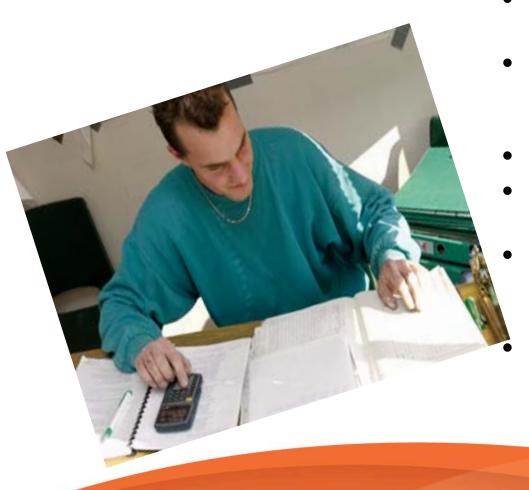
•	Total number of participants 20	006 – 2010	10,070
•	Target for 2011: 2,000 new par	rticipants	
•	Total number of result		7,125
•	Successful results	3,932 (55%)	
•	Unsuccessful results	3,193 (45%)	
•	Active dossiers		2,945
•	Participants in step 4: training	1,490	·

# Reasons to stop with career development without success

•	Criteria are not met	7.9%
•	Participant drops out without stating reasons	6.5%
•	Too difficult	6.5%
•	Too much work	5.3%
•	Increasing sickness	5.1%
•	Private situation	4.2 %
•	No time	3,1%
•	Send (no voluntary participation)	2,8%
•	No support from employer	1,5%
•	Other reasons	57%

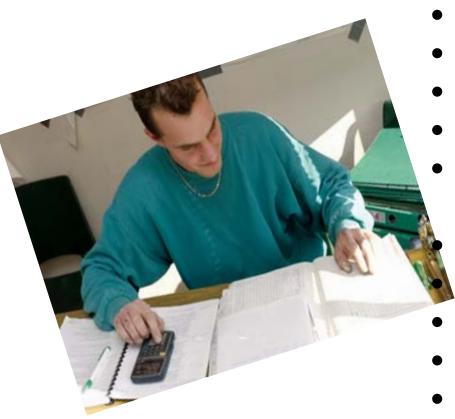
Loopbaantraject Bouw & Infra

### Participants features 1



- All educational levels represented
- 70% working in companies with a workforce between 0-100
- All categories of company size
- All age categories (from 20 to 60)
  - 70% make a transition to a new profession within the sector
    - 70% of the participants in step 4 are trained for a job on a middle –level position

### Participants features 2



• Ambition: 59,5%

Prevention: 15,7%

• Sick: 19,5%

Unemployed: 4,9%

Other: 0,3%

Construction: 63%

Infrastructure: 14%

Specialized contracting: 9%

• Scaffolding: 2%

• Other: 12%

### Communications



- Career Development
   Magazine (5x year),
   including general
   information about various
   technical issues
- Websites:

www.watdoejijmorgen.nl www.loopbaantrajectbouw.n