

# Overview of recent LLG policy developments in Croatia

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# LLG – cross-cutting element between relevant policy fields

## Employment

- **Act on Employment Mediation and Rights During Unemployment (OG 12/13)** - definition on LLCG and activities – informing, counselling selection
- **Act on Vocational Rehabilitation and Employment of Person with Disabilities (OG 157/13)** - defines new guidance services to disabled, new models of rehabilitation, including guidance

## Education

- **Primary and Secondary School Act (OG 54/13)**
- **Adult Education Act (OG 17/7)**
- **National Curriculum Framework for Preschool, General Compulsory and Secondary Education** – LLG crosscurricular theme
- **National Strategy for Education, Science and Technology (2014)** - LLG integral part



# LLG – cross-cutting element between relevant policy fields

## Qualifications - Occupations

- **Act on Croatian Qualification Framework (22/2013)**
- **Ordinance on the register of Croatian Qualifications Framework (62/2014)**
- **National Council for Human Resource Development (2014)** - central strategic body
- **Sectoral Councils** - advisory and professional bodies

## Upcoming tasks:

- Standards of occupations - methodology developed
- Standards of qualifications - learning outcomes
- National Classification of Occupations – in the process of further adaptation



# LLG in Education System – primary and secondary education

## Vocational guidance

### Information & Counselling

Providers – expert associates in cooperation with CES and other stakeholders

- needs analysis
- abilities, interests and motivation assessment
- education opportunities
- brochures and promotional activities

### Competencies development

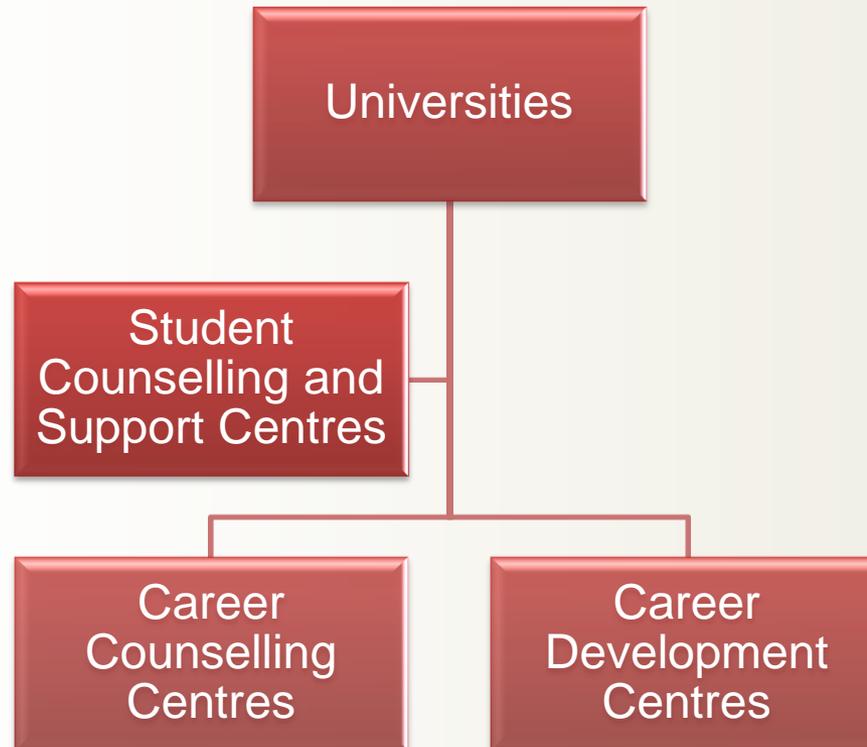
Providers – teachers

- elective courses
- cross-curricular topics
- subjects: Nature and society, Civic education, sociology, psychology, ethics, etc.
- modules: Career guidance and LLL, citizens and entrepreneurship, etc.



## LLG in Education – higher and adult education

- Career guidance and CMS development is a part of counselling for students intended for overcoming students' personal difficulties

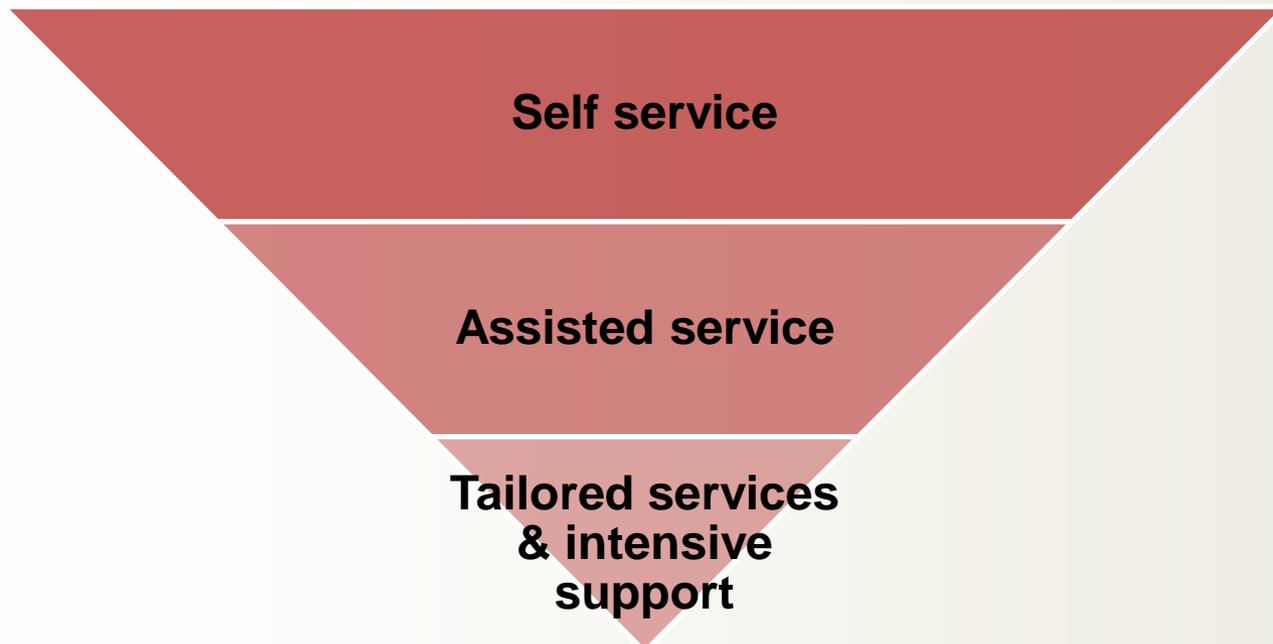




# LLG in the Croatian Employment Service

## Main principles

- **Accessibility & flexicurity** – 22 regional offices, 9 Lifelong Career Guidance Centres, 2 Youth Centres, 4 Regional EURES Centres
- **Tiering of services** – complexity of services in accordance to the identified needs of users





# LLG activities for the unemployed and jobseekers





## Early intervention activities – Inter-sector cooperation

### Core activities:

- Survey on vocational intentions of pupils from primary and secondary schools
- “Recommendations for enrolment policy and scholarship policies” - [http://www.hzz.hr/UserDocsImages/preporuke\\_13.pdf](http://www.hzz.hr/UserDocsImages/preporuke_13.pdf)
- Informing / self-informing
- Counselling
- Brochures – web information on enrolment of pupils in secondary schools
- Job fairs, Career days, craft occupations promotion...
- Computer software „My Choice”

**Drop out rate in Croatia: 3,7**  
(Eurostat, 2013)



## Lifelong Career Guidance Centres

- 8  CISOK were set up in 2013 on county levels
- Partnership-based and client oriented LLG model
- **Purpose:** to increase availability and quality of LLG services
- **Plan:** to set up the whole network of lifelong guidance centres (22 till 2016)
- **Activities:** Self-informing, informing, guidance for schools pupils, adults...

CISOK web portal for career development - <http://www.cisok.hr>

- E - tools (surveys, self assessment questionnaires)
- Computer program "My Choice,,
- Labor Market Information System (LMIS)
- Job Market, Statistics online



# "The new approaches of CES in delivering services to clients"

## **e- counselling services (2014)**

- WEB based self-information system
- One-stop-shop information and guidance services for decision making on education, employment and career choices

## **Capacity building**

- LM training centre for CES staff - basic and CPD
- Specialisation of counsellors
- LLG centres, Center for youth, Centres for self-employment
- Trainings for schools and NGOs



# New approaches in delivering services to clients

## Cooperation

- Partnerships between different public, private institutions, NGOs (education, employment, social policies...)
- Coordination on measures, activities and service provision

## Forum for Lifelong Career Guidance

- National coordinating body binding all stakeholders - development of LLG policies, systems and practices
- Established by the Ministry of Labour and Pension System
- Link with the National Council for Human Resource Development
- Draft legislation and the **National Strategy for Lifelong Guidance**



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**Thank you for your attention!**



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